COLORADO MEDICAID NON-EMERGENT MEDICAL TRANSPORTATION (NEMT)

What is NEMT?

Non-Emergent Medical Transportation (NEMT) is transportation to and/or from Medicaid medical appointments or services and is only available when a client has no other means of transportation. The types of transportation available include:

- Mobility vehicles
- Wheelchair vans
- Ambulance
- Taxi
- Stretcher van

- Private vehicle
- Train
- Plane
- Reimbursement may be provided for gas, bus tokens and bus passes

Is anything else covered under NEMT?

- Meals and lodging may be covered under NEMT. Approval for meals and lodging will only be considered if the trip cannot be completed in one day.
- Medicaid may also pay for transportation, meals and lodging for an escort for at-risk adults or children.

Who do I contact to make transportation arrangements?

- Contact your County for transportation arrangements.
- If you live in Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, or Larimer County, you <u>must</u> make your transportation arrangements through LogistiCare at 303-390-4500.

Who is eligible?

- Most Medicaid clients with no other means of transportation qualify for NEMT services.
- Clients under the following Medicaid programs <u>do not qualify</u>: QMB, SLMB, QI-1 and OAP-state only.

What is not covered under NEMT?

- Transportation anywhere other than a Medicaid medical appointment or service with a Medicaid provider.
- Transportation to pick up prescriptions.

Is there a transportation program for non-medical appointments?

- Non-medical transportation may be covered if you are in a HCBS Waiver Program.
- Please call 303-866-3728 for additional information.

For more information call:

Customer Service:

Within Denver metro area – 303-866-3513 Outside Denver metro area – 1-800-221-3943



Improving access to cost-effective, quality health care services for Coloradans www.chcpf.state.co.us